











The reason we exist is our students

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A great business school is the one that is known for its thought leadership, and its ability to assist students to realise their full potential, says Prof Anju Seth, director, Indian Institute of Management Calcutta. She is only the second woman to lead an IIM (after Prof Neelu Rohmetra, director of IIM Sirmaur). In an [...]



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a country. Excerpts:

While IIM Calcutta has managed 100% summer placements, are there apprehensions that some students may not be able to find jobs during final placements, especially as the economy has still not fully recovered?

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The pandemic has created several opportunities as well. The past year witnessed changes in many business and management practices like consumer behaviour and marketing,

production and supply chains, people management and organisational capability, leading to the need to

innovate new business models. Learners must understand that agility and adaptability command a premium and should be a part of lifelong learning.

At the same time, there is always a demand for talent and strong skills, and education at IIM Calcutta imparts those competencies.

How do you foresee the job scenario—which sectors may see more demand, and which may see fewer jobs?

Hiring trends for our summer placements were well distributed across sectors. Consulting, finance and BFSI accounted for 40% of internship offers; 32% of students would be doing internships in general management and sales & marketing roles; and the remaining 28% in operations, product management, e-commerce and start-ups.



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Has the lockdown, and the consequent successful online delivery of classes, permanently changed how classes will be held at business schools?

Business schools will have to innovate to create curriculum and pedagogy for a changing world, and to proactively address the lifelong learning needs of individuals. There are real opportunities for partnerships with creative use of technology for customised programme-creation using blended learning models to meet these needs, and we expect business leaders of tomorrow will capitalise on these opportunities. At the same time, it is important to preserve the enormous value of the business school 'experience'. An MBA residential programme offers students a special type of connection; for instance, the student community at the Joka campus proudly address themselves as 'Jokars', with powerful bonds within batches that are the foundation of a strong alumni network. Campus housing builds social development and a secular attitude towards neighbouring residents. At IIM Calcutta, our students participate in numerous extra co-curricular activities through clubs and teams. Whether it is debating or drama, fitness or finance, these interactions shape interpersonal skills.

How did IIM Calcutta support students who lacked hardware (laptops, internet connectivity, etc) for studying online?

Our Dean (Academic), Computer Committee Chair, Programme Chairs and Committees, Programme Administrators and staff and many faculty members worked to plan, develop and deliver online courses, while ensuring students' learning is not compromised. Our online classes for MBA commenced last year in August with students distributed across six sections of class strength of 80 per section. We delivered books and learning material to students at their home locations and arranged an average of 4-5 hours of total classroom live contact hours every day. We also assisted students facing connectivity issues by providing recordings of a missed class, opportunity to interact with instructors after the class, additional tutorials, and other possible help in academic activities.

What can be done to make Indian business school campuses more 'global' in terms of foreign students and foreign faculty participation? Is offering MOOCs an answer?



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certainly benefit from creating online programmes to meet the demand for education around the world. Such a mindset would entail strategic repositioning to compete globally (rather than locally) among the league of globally renowned institutions that provide a stimulating, enriching and innovative educational experience.

While shortlisting universities for higher studies, students tend to focus on curriculum design for rigour and relevance, faculty expertise that helps learners co-create innovative managerial capabilities, valuable internship and job opportunities, as well as world-class infrastructure. Indian business schools must keep up with the changing dynamics of the global education ecosystem by creating curricula that embed the learning needs of the future with requisite customisation, technological interventions in the learning process, increased focus on cutting-edge research that is both locally-relevant and globally-renowned, stronger capability to realise the benefits of demographic and cultural diversity, and inculcating more experiential learning. The ability to attract renowned foreign faculty participation primarily rests on building the host school's capacity to offer the benefits of interaction with an engaged student body and talented faculty colleagues, with some degree of parity with international pay scales also relevant.

As far as foreign students on the campus are concerned, we have such a high demand for a limited number of seats that we have to think carefully about how to expand without compromising the capability of our Indian students.

IIM Calcutta also recently partnered with Coursera—the global online learning platform—to launch two MasterTrack certificate programmes on Management Science and Supply Chain Analytics. We are embedded in the world market and an important aspect of our strategy, going forward, is to reach audiences beyond India by virtue of online presence.

Do IIMs A, B and C (Ahmedabad, Bangalore and Calcutta) constantly try to better each other in specific areas/rankings?

Rankings are just one of the parameters that judge the quality of a business school.

A great business school is the one that is known for its thought leadership, its vibrant connectivity, its capability to assist students by helping them realise their potential to become powerful managers and world-class leaders. The reason we exist is our students. There is definitely a healthy competition amongst IIMs, and not rivalry. We all would like to become excellent business schools in the global context.



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Women may have a little bit of an edge in certain areas, such as empathy for the marginalised. As women progress up the career ladder, they will typically encounter some kind of unconscious bias or stereotyping. In the process of learning to overcome such biases, they often acquire empathy in being able to understand the source of that bias towards encouraging a culture of empowering all and decision making on the basis of structured processes.



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Tab 29 la Feed